

RepairMonitor form

Name owner: _____ Date: _____ Reference no: _____

Please answer the questions in as much detail as possible. In the online RepairMonitor the questions with * are mandatory. More answers are welcome.

ABOUT THE PRODUCT

* Kind of product (e.g. vacuum cleaner): _____

* Brand: _____

(Estimated) Year of production: _____

Model, type number and/or serial number: _____

Problem description + (probable) cause: _____

ABOUT THE REPAIR

Name repairer: _____

Defect found: _____

* Has the product been repaired? Yes Half and/or advice given No

If **repaired**: what did you do? _____

If **partly** repaired: what did you do, what advice did you give? _____

If **not** repaired: why could you not repair it? _____

Reparability of product (1 = difficult, 10 = easy): 1 2 3 4 5 6 7 8 9 10

Did you use repair information? Yes No, couldn't find it No, didn't look for it

If yes, where did it come from? From the manufacturer From fellow repairers

Source repair information (url website) _____

Dou you have any suggestions for other repairers of this (or similar) product? _____