

House Rules

The work carried out in the Repair Café is performed free of charge on a voluntary basis by the repair maestros at hand AND those participants offering broken items to learn how to repair the item do so at their own risk.

- Participants learn and carry out the repairs themselves whenever possible, with the repair maestros on site to help guide the repair, as necessary.
- The fact that the repairs are being performed with the guidance from unpaid volunteers reflects the allocation of risks and limitation of liability: neither the organizers of the Repair Café nor the repair maestros are liable for any loss that may result from guidance, advice or instructions concerning repairs, for the loss of items handed over for repair, for indirect or consequential loss or any other kind of loss resulting from work performed in the Repair Café.
- The limitations outlined in these house rules shall not apply to claims declared justified based on liability arising by virtue of applicable consumer protection legislation which cannot be lawfully superseded.
- A voluntary donation is greatly appreciated to cover the cost of the venue and operation.
- Any use of new materials that are needed for repairs, such as leads, plugs, cords, fuses, or applications will be paid for by owner of the item to be repaired.
- Maestros guiding repairs offer no guarantee for the repairs carried out with their help and are not liable if objects that are repaired in the Repair Café turn out not to work properly at home.
- Repair maestros are entitled to refuse to repair certain objects.
- Repair maestros are not obliged to reassemble disassembled appliances that cannot be repaired.
- All Repair Café participants are solely responsible for the tidy removal of broken objects that could not be repaired and for their repair areas.
- To cut down on unnecessary waiting times during busy periods, a maximum of ONE broken item per person will be examined. The person will join the back of the queue if there is a second item for repair or return the following month.

I declare that I have read these house rules and agree to them:

Signature: _____ Date: _____